

News Release

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FOR IMMEDIATE RELEASE

KB SIGNALING ACHIEVES ISO 9001 CERTIFICATION. REINFORCING COMMITMENT TO QUALITY AND CUSTOMER SATISFACTION

Certification Across All Major Sites Demonstrates Robust Quality Management, Standardization, and Continuous Improvement

GRAIN VALLEY, Mo. – Sept. 4, 2025 – KB Signaling Inc. (KBS) has achieved ISO 9001:2015 certification, a globally recognized standard for quality management systems (QMS). Covering all of the company's major engineering, project management, and operational sites across North America, the certification underscores KBS's commitment to consistent processes, continuous improvement, and delivering the highest levels of customer satisfaction.

ISO 9001 is one of the most widely adopted international standards – and for many customers, a prerequisite for supplier qualification. The certification was awarded following a rigorous independent audit verifying KBS's adherence to internationally recognized quality management practices.

"When customers see ISO 9001 certification, they know they are working with an organization whose processes have been validated by a third party to meet demanding international standards," said Jay Kochman, quality and safety director, KB Signaling. "It confirms the stability of our operations, the strength of our processes, and our ongoing commitment to meeting and exceeding customer expectations."

A Milestone for a New Era

The certification represents the first ISO 9001 recognition under the KB Signaling name, following the company's transition from Alstom Signaling North America into the Knorr-Bremse Rail Division in 2024. While many KBS employees have long worked within ISO-certified systems, achieving the certificate as a stand-alone company required extensive effort to streamline, scale, and update processes for KBS's current size and portfolio.

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"Achieving ISO 9001 demanded a full transformation of our quality management system," said Michael Bupp, QMS manager, KB Signaling. "We transitioned from being part of a much larger, global framework to a stand-alone system designed for KB Signaling's portfolio and scale. The process strengthened our documentation, streamlined methods, and reinforced a culture of continuous improvement – giving us a more agile and responsive foundation to serve our customers."

The certification applies to all of KBS's major engineering, project management, operations, and service sites, reflecting the breadth of its quality management system. Certification is valid through 2028, with annual surveillance audits to confirm ongoing compliance.

Quality as a Competitive Advantage

For KB Signaling, ISO 9001 certification represents a critical business advantage. Many customers require certification to validate supplier performance, while others view it as a mark of reliability, operational discipline, and responsiveness.

"Achieving ISO 9001 reflects who we are as a company," said Jeff Baker, managing director, KB Signaling. "We've streamlined our processes without compromising technical depth and reshaped our culture to prioritize agility, responsiveness, and customer partnership. This certification is independent validation of those efforts – proof that KBS delivers the stability and quality our customers demand."

Under the ISO framework, KBS is required to monitor customer needs, address issues transparently, and drive ongoing refinement – keeping quality and responsiveness embedded in everyday operations.

With a streamlined operating model, trusted technical support, and a commitment to collaborative delivery, KB Signaling is ready to meet the rail industry's next challenges – efficiently, reliably, and with customers at the center. The achievement also aligns KBS with its Knorr-Bremse North American sister rail companies – Knorr Brake Company and New York Air Brake – in maintaining ISO-certified management systems.

About KB Signaling

KB Signaling develops and supplies unparalleled end-to-end wayside and onboard conventional signaling Control, Command, and Signaling (CCS) platforms and solutions. A trailblazer, we are driven to provide the best solutions for improved safety, performance, and lower overall operating cost for today's transit and freight railway systems and operators in North America and beyond. Our 700 team members have a deep customer commitment that fuels us to deliver solutions for improved rail performance, safety, and overall operating cost. KB Signaling is a member of the Munich, Germany-based Knorr-Bremse, the global market leader in braking systems and a leading supplier of other safety-critical rail and commercial vehicle systems. Follow us on LinkedIn at https://www.linkedin.com/company/kb-signaling.